



MIDDLE EAST TECHNICAL UNIVERSITY
NORTHERN CYPRUS CAMPUS



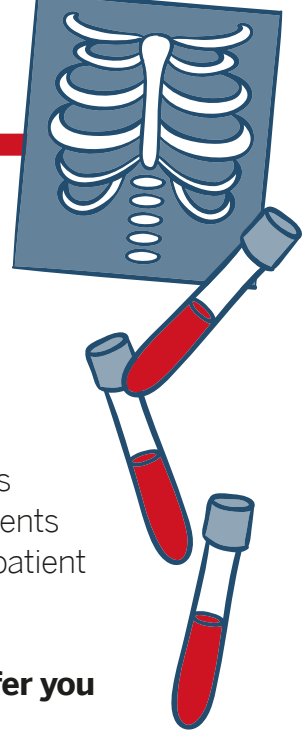
HEALTHCARE GUIDE

Please visit Campus Life/Health Services sections
on METU Northern Cyprus Campus website,
or Campus Life / Health Services on Intranet for further information.



• **What are the healthcare services available in Northern Cyprus?**

- Health Unit (Medico) provides a variety of healthcare services to students.
- You can take advantage of the free services provided by the healthcare institutions functioning under the Turkish Republic of Northern Cyprus (TRNC) Ministry of Health. In compliance with the laws and regulations of the Turkish Republic of Northern Cyprus, students who do not hold TRNC citizenship are required to purchase health insurance to be eligible for these services. After paying your registration fee, a banderole that allows you to use the public healthcare services provided in the TRNC will be attached to your university ID card. The compulsory health insurance covers the costs of services listed below:
 - Emergency services provided by all healthcare institutions functioning under the TRNC Ministry of Health,
 - All types of outpatient services, serious and non-serious operations performed at hospitals functioning under the Ministry of Health; in case of hospitalization, hospital inpatient services and all drugs/medical equipment provided as part of your inpatient treatment,
 - Dental treatment provided by all polyclinics functioning under the TRNC Ministry of Health.
- Students covered under the Republic of Turkey Social Security Institution (SGK) can take advantage of the healthcare services provided by the Kolan British Hospital or Near East University Hospital, which are contracted with the SGK.



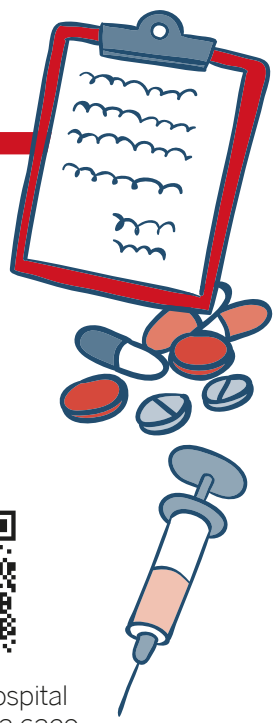
- **What services does Health Unit (Medico) provide?**

The Medico provides services for outpatient care, dressings, injections, urine and stool tests, and biochemistry analyses. Depending on the patient's needs, it also offers short stay beds that allow patients to be observed on a short-term basis and permit patient monitoring.

- **In which cases does Health Unit (Medico) refer you to another healthcare institution?**

The Medico will refer you to the Kolan British Hospital or Near East University Hospital, which are contracted with the SGK, in cases that necessitate a more thorough examination and treatment that goes beyond outpatient care, that are outside the Medico doctors' area of expertise, and that involve surgery, specific laboratory tests, and screenings (by ultrasound, MRI, X-ray, etc.)





- **Which healthcare institutions does Medico refer patients to?**

- The hospitals functioning under the TRNC Ministry of Health,



Burhan Nalbantoğlu State Hospital
located in Lefkoşa
Phone: 0 392 223 24 41



Cengiz Topel Hospital
Phone: 0 392 723 6329

- If you are covered under the SGK,



Kolan British Hospital
Phone: 0 392 680 80 80

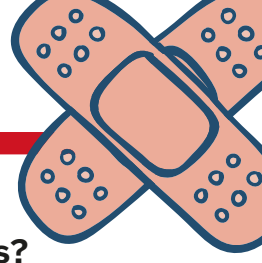


Near East University Hospital
Phone: 0 392 444 0 535

- If you wish, you can contact the private hospitals or doctors' offices providing healthcare services in Northern Cyprus, on condition that you pay the costs for your treatment.



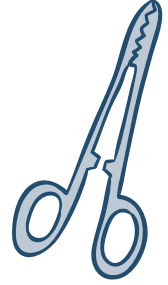
A List of Doctors Represented by the
TRNC Medical Association:



- **How can you access these healthcare institutions?**

- **Emergency cases:**

In a medical emergency, taxi transport will be arranged to the relevant hospital. When your treatment has ended, you will be taken to the Campus by taxi.



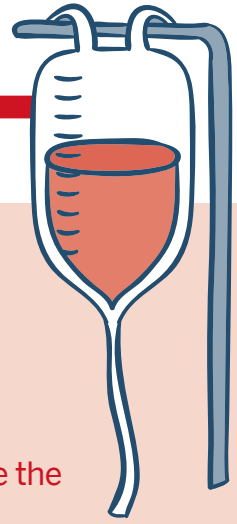
- **Cases that can be treated on an outpatient basis;**

You will be taken to the hospital at 7.30 am, in accordance with the relevant hospital's work schedule, by a vehicle provided by the Medico.

Please remember that it is your responsibility to find transport to return to the Campus when your treatment has ended. Medico does not provide transportation from the hospital to the Campus. There are half hourly bus services to Lefke and Lefkoşa between 06.00 and 18.00 from Burhan Nalbantoğlu State Hospital and Cengiz Topel Hospital. You can use these buses to travel from these hospitals to Lefke and Lefkoşa.

- **Cases that necessitate an inpatient treatment;**

Taxi transport will be arranged to the relevant hospital. Medico will ensure that your hospital admission runs smoothly. When your treatment has ended, you will be taken to the Campus by taxi.



IMPORTANT

In the TRNC, if a medical emergency occurs, you can use the emergency health services of the closest public hospital for free!

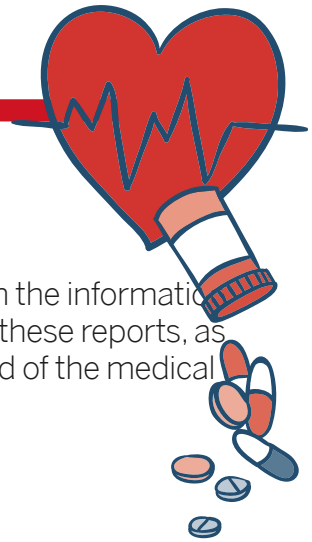
The ambulance called by Medico in an emergency will always take the patient to the closest public hospital! The patient must pay the cost of emergency ambulance services provided by private hospitals.

Once you have been referred to hospital, the Medico is no longer responsible for your care.

To get to the Near East University Hospital, you can use the shuttle bus of the Güzelyurt Dispensary of this hospital.

Please remember that it is your responsibility to find transport to return safely to the Campus.

As for the Kolan British Hospital, you will need to arrange your return because it does not have a shuttle service.



DIRECTIVE FOR MEDICAL REPORTS

The 'Directive for Medical Reports' provides you with the information required to arrange medical reports and to process these reports, as well as the information concerning the validity period of the medical reports submitted.

Directive for Medical Reports:



This Directive contains the following information:

- Upon your request, the Medico provides you with a “Student Health Examination Report” certifying that you have been examined by the Medico doctors at the date and time specified. This document, which is not a medical report, can only be used as a proof of your attendance at your medical appointment at the Medico, and is processed based on the decision taken by the lecturer to whom you will submit this document, or the academic unit concerned.
- In addition to the medical reports issued by the Medico, all medical reports that are issued in compliance with the applicable laws and regulations of the TRNC; that are issued by the healthcare institutions recognized by the Social Security Institution (SGK) of Republic of Turkey; and that are issued by the authorized hospitals in the countries excluding the TRNC and Republic of Turkey are considered valid.



However;

- Medical reports issued by the outside healthcare institutions must be submitted to the Medico within a maximum of five workdays following their expiry dates. A medical report issued by an outside healthcare institution may serve as an excuse for absenteeism, or a missed examination excuse, only if the certified student has consulted the Medico first due to the health issue in question, or if the medical report has been issued for emergency cases.
- Medical reports submitted to the Medico are forwarded to the Registrar's Office within two workdays following the date of issue and are entered to the system, which instructors can access. If deemed necessary, the Medico may request additional documents. Please read the Directive carefully to learn the details of how medical reports are processed at the different academic units.

GUIDELINES FOR WRITING A PRESCRIPTION & CAMPUS REGULATIONS

Medico provides approximately 80 types of medications, including drugs that can be used to treat flu, analgesics and some antibiotics in order to treat non-severe and acute infections. A list of medications available is displayed on the Medico's notice board.

The medications included in the Medico's list are supplied on a limited basis in accordance with the laws and regulations of the TRNC.

The following procedures apply to the procurement of medications that are included in the Medico's list but not available in stock:



- Medico ensures that the required medication is purchased from the pharmacy on the date the prescription was issued by the doctor. You will be able to get your medicine at the Medico as of 7.30 pm.
- If you wish to get your medicine at the pharmacy, you should take the prescription which is stamped to show that the cost of the medicine will be covered by Medico, to a pharmacy located in Güzelyurt. The medication cost is paid by Campus.

The Medico provides the medications prescribed by the Kolan British Hospital, Near East University Hospital, and private doctors or hospitals if they are included in the Medico's list.

The cost of drugs that are not included in the Medico's list, but that are required to treat a specific health problem or a disease is paid out-of-pocket. Campus will not pay for the costs associated with these medications.

IMPORTANT: Medico does not provide anti-depressants, narcotic drugs or drugs used to treat chronic diseases (such as diabetes, blood pressure, etc.).



WHAT TO DO IN AN EMERGENCY

If you are experiencing a health emergency;

Please call the Medico at 1920 immediately and notify the health officer of the emergency situation!

The Medico will direct the medical team and/or the emergency response vehicle immediately to the location of the emergency.



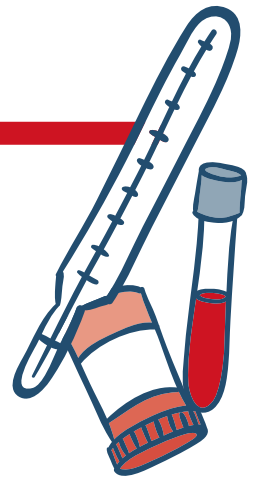
Emergency Telephone Number **1920** is called

The health officer is informed.

The health officer quickly assesses the emergency situation and directs the medical team to the relevant location or ensures the safe transfer of the patient.

PATIENT RIGHTS

Patients have the right to get accurate and complete information about their health status.



PATIENT RESPONSIBILITIES

Patients have the responsibility for observing the rules of the Medico and being considerate of the Medico's personnel.

Patients have the responsibility for providing accurate and complete information about present medical complaints, past illnesses, medical interventions, any treatments provided, medications taken on a regular basis, and other matters relating to their health.

Patients must cooperate with their caregivers.

HEALTH UNIT (MEDICO) WORK SCHEDULE

	FALL AND SPRING SEMESTER		SUMMER SCHOOL PERIOD		SEMESTER BREAK		RELIGIOUS AND OFFICIAL HOLIDAYS
	Weekdays	Weekend	Weekdays	Weekend	Weekdays	Weekend	
DOCTOR	08:30 22:00	-	08:30 17:30	-	08:30 17:30	-	-
NURSE	24/7		08:30 - 17:30		08:30 - 17:30		24/7



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HEALTH UNIT (MEDICO)



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