Please visit Campus Life/Health Services sections on METU Northern Cyprus Campus website, or Campus Life / Health Services on Intranet for further information.
• **What services does Medico provide?**

The Medico provides services for outpatient care, dressings and injections. Depending on the patient’s needs, it also offers short stay beds that allow patients to be observed on a short-term basis and permit patient monitoring.

• **In which cases does Medico refer you to another healthcare institution?**

The Medico will refer you to the government hospitals, in cases that necessitate a more thorough examination and treatment that goes beyond outpatient care, that are outside the Medico doctor’ area of expertise, and that involve surgery, need for laboratory tests, and screenings (by ultrasound, MRI, X-ray, etc.). Also to the hospitals, which are contracted with the SGK.
• Which healthcare institutions does Medico refer patients to?

• The hospitals functioning under the TRNC Ministry of Health,

  Burhan Nalbantoğlu State Hospital  
  located in Lefkoşa  
  Phone: 0 392 223 24 41

  Cengiz Topel Hospital  
  Phone: 0 392 723 6329

  Güzelyurt Sağlık Merkezi İletişim:  
  0392 714 21 25

• If you are covered under the SGK,

  Kolan British Hospital  
  Phone: 0 392 680 80 80

  Near East University Hospital  
  Phone: 0 392 444 0 535

• If you wish, you can contact the private hospitals or doctors’ offices providing healthcare services in Northern Cyprus, on condition that you pay the costs for your treatment.

  A List of Doctors Represented by the TRNC Medical Association
IMPORTANT

In the TRNC, if a medical emergency occurs, you can use the emergency health services of the closest public hospital for free!

The ambulance called by Medico in an emergency will always take the patient to the closest public hospital! The patient must pay the cost of emergency ambulance services provided by private hospitals.

Please remember that it is your responsibility to find transport to return safely to the Campus.

When you attend to another health institution other than the Medico for examination and treatment, do not forget to get a health report from the institution you went to.
DIRECTIVE FOR MEDICAL REPORTS

The ‘Directive for Medical Reports’ provides you with the information required to arrange medical reports and to process these reports, as well as the information concerning the validity period of the medical reports submitted.

Directive for Medical Reports:

This Directive contains the following information:

• Upon your request, the Medico provides you with a “Student Health Examination Report” certifying that you have been examined by the Medico doctors at the date and time specified. This document, which is not a medical report, can only be used as a proof of your attendance at your medical appointment at the Medico, and is processed based on the decision taken by the lecturer to whom you will submit this document, or the academic unit concerned.

• In addition to the medical reports issued by the Medico, all medical reports that are issued in compliance with the applicable laws and regulations of the TRNC; that are issued by the healthcare institutions recognized by the Social Security Institution (SGK) of Republic of Turkey; and that are issued by the authorized hospitals in the countries excluding the TRNC and Republic of Turkey are considered valid.
However;
• Medical reports issued by the outside healthcare institutions must be submitted to the Medico within a maximum of FIVE WORKDAYS following their expiry dates. A medical report issued by an outside healthcare institution may serve as an excuse for absenteeism, or a missed examination excuse, only if the certified student had consulted the Medico first due to the health issue in question, or if the medical report has been issued for emergency cases.

• When you submit your health report to the Medico, they processed into the Health Center System and automatically into the CET system and can be viewed by the relevant academic staff. If deemed necessary, the Medico may request additional documents. Please read the Directive carefully to learn the details of how medical reports are processed at the different academic units.

PRESCRIPTION

Medications prescribed by Medico doctors are obtained from pharmacies by students.
WHAT TO DO IN AN EMERGENCY

If you are experiencing a health emergency;

Please call the Medico at 1920 or 2183 immediately and notify the health officer of the emergency situation!

Emergency Telephone Number 1920/2183 is called

The health officer is informed.

In the emergency situation 112 Emergency Service is called.
PATIENT RIGHTS

Patients have the right to get accurate and complete information about their health status.

PATIENT RESPONSIBILITIES

Patients have the responsibility for observing the rules of the Medico and being considerate of the Medico’s personnel.

Patients have the responsibility for providing accurate and complete information about present medical complaints, past illnesses, medical interventions, any treatments provided, medications taken on a regular basis, and other matters relating to their health.

Patients must cooperate with their caregivers.

HEALTH UNIT (MEDICO) WORK SCHEDULE

<table>
<thead>
<tr>
<th>Week Days</th>
<th>Holidays</th>
</tr>
</thead>
<tbody>
<tr>
<td>DOCTOR 09:30 – 17:30</td>
<td>CLOSED</td>
</tr>
<tr>
<td>NURSE 08:30 - 17:30</td>
<td>CLOSED</td>
</tr>
</tbody>
</table>
To communicate your opinions, complaints or suggestions, please use the feedback field provided on the Intranet page.